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# **POSITION OPENING**

# **Branch III Field Representative**

# The Company:

4Less Termite & Repair is a locally owned and operated company specializing in structural inspections, fumigations and repairs for wood-destroying organisms throughout Santa Cruz county and surrounding areas on the Central Coast. We work with homeowners, realtors and property managers and strive to provide all our clients with exceptional customer service.

# The Position:

4Less Termite & Repair is seeking an experienced, ambitious and personable Branch III Field Representative to conduct inspections for wood destroying organisms. Candidates must have experience in the pest control industry and must possess a current California Branch III license. The Branch III Field Representative will be responsible for conducting inspections, completing reports, conducting treatments and providing follow-up services to customers as appropriate. Compensation will be based on previous experience. Construction experience a plus.

We pride ourselves on our reputation and our ability to connect with our customers. We are seeking candidates who have a desire to engage our customers to build relationships and a willingness to listen to understand customers in order to offer the most appropriate solutions. Strong candidates will display confidence in their abilities, have the ability to communicate effectively and possess friendly disposition and a good sense of humor. We expect our employees to maintain accountability and conduct themselves with integrity and professionalism in everything they do.

# **Experience & Qualifications:**

- Minimum of 3 years of experience in the pest control industry.
- Experience working with the public including homeowners, property managers and realtors.
- Knowledge regarding pest control regulations and safety/technical data for pesticides used.
- Possess a current California Branch III License and a valid California Driver's License •

## Knowledge & Abilities:

- Must be organized, hard working and punctual.
- Must be resourceful, pay attention to detail and be concerned with accuracy.
- Must exercise good judgment when making decisions and contact the office when unsure. ٠
- Ability to read, comprehend and follow instructions and write in legible handwriting. ٠
- Ability to add, subtract, multiply, and divide and compute rates, ratios and percents. ٠

# <u>4Less Termite & Repair</u>

# Position Opening: Branch III Field Representative

### Job Duties:

- Conduct inspections to identify infestation, sources and extent of damages, and conditions conducive to infestations of wood destroying organisms
- Properly and safely use pesticides to treat active infestations and maintain service records in accordance with regulatory standards.
- Communicate effectively to advise customers on scope and extent of issues identified, discuss
  potential treatments/repairs and explain the effectiveness and costs of solutions.
- Educate customers on the importance of identifying and treating the source of the infestation in order to prevent the issue from happening again.
- Provide complete and legible field notes and prepare and/or review reports daily.
- Begin and end each day in the office and maintain contact with office throughout the day.
- Contact customers after service to ensure satisfaction and develop additional prospects.
- Maintain equipment, vehicle, and personal safety equipment in clean, working order.
- Maintain all licensing and/or company requirements, including a clean driving record.
- Complete other job duties and tasks, as directed.

### **Employment Details:**

The position is expected to work 35-40 hours/week on a Monday – Friday schedule. Candidates must be available to work flexible hours including evenings, nights, and/or weekends. A company vehicle will be provided for use during the workday. We offer competitive compensation, comprehensive benefits and outstanding opportunities for professional development. Pay will be based on experience.

### **Application Process:**

Position open until filled. Please submit your resume, including your pay history by email to 4Less@4Lesstermite.com or by fax to 831-465-1698. No phone calls please.

## Applications will be reviewed and interviews scheduled as they are received.